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# Preparing for and Responding to Personal Safety Issues on the Bus

*Jesus M. Villahermosa, Jr.  
Crisis Reality Training, Inc.*



- The opinions and views expressed in this course are solely those of Crisis Reality Training, Inc. and its owner. Crisis situations in and of themselves can be very volatile and fluid and every individual can and will make different choices depending on the situation. The information presented today is given in the context of options employees may take during a given situation. It should not be construed as exact responses to exact situations. This company accepts no responsibility for the choices individual employees may make during a crisis situation.

# Do You Ever Feel Taunted?



# What is Force?

- To restrict the freedom of someone's liberty or movement
- Usually involves physical contact
- Can lead to a tort action if negligent or grossly negligent, i.e., unreasonable, unnecessary or excessive
- You must be able to articulate why force was used/necessary

# What is Necessary Force?

- “Necessary” means that no reasonably effective alternative to the use of force appears to exist and that the amount of force used was reasonable to effect the lawful purpose intended
  - RCW 9A.16.010 (1)
- (2) "Deadly force" means the intentional application of force through the use of firearms or any other means reasonably likely to cause death or serious physical injury

# When Can Force Be Used?

- Self-defense
  - Imminent threat of harm to you
- Defense of others
  - Imminent threat to others
- Self-inflicted injury
  - Suicidal subjects/mental health patients
- Protection of property
  - This is the lowest priority/property can be replaced

# What is Reasonable Force?

- That amount of force which necessary to overcome resistance by the assailant.





# Use of Force Policy

- Does your school district or company have one?
- If so, what is it?
- Does not need to be lengthy or too technical
- Should refer to your state's law
- All employees should be trained
- Every UOF incident should be documented!

# Training and Intervention Options

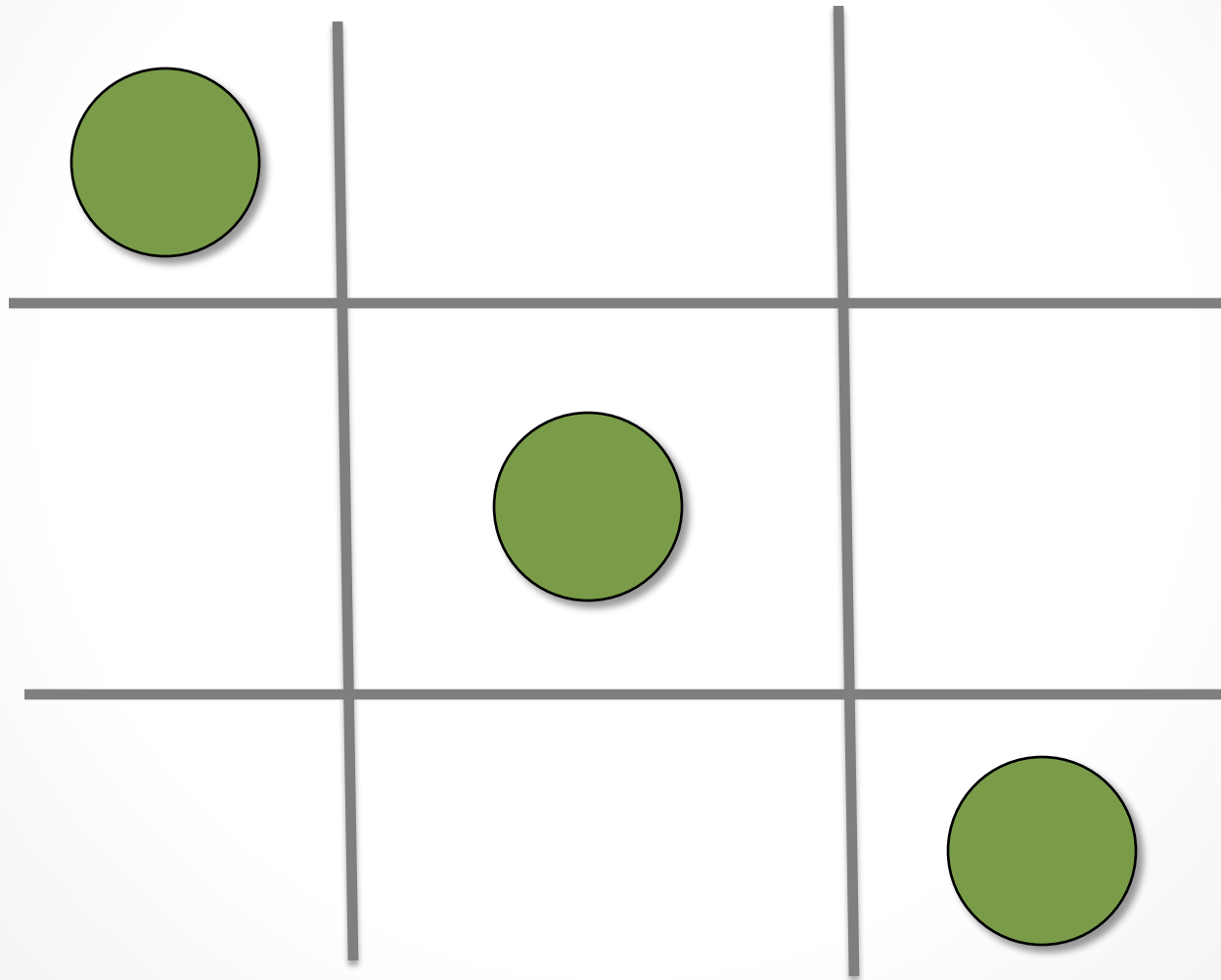
- 2011 Transit Cooperative Research Program Synthesis 93
  - Practices to protect bus operators from passenger assault
  - Covers various training programs across the country
- Transit security
- Video surveillance
  - Deterrent presence
  - Captures the event
- Audio surveillance
- Physical driver barriers
  - Partial or full

# Training and Intervention Options

- Self-defense tools
  - Gel pepper spray
- Self-defense training
  - Fighting from a seated position
- Conflict resolution skills
  - Verbal de-escalation
  - Body language recognition/behavioral assessment training
- Technology
  - Radios
  - Cell phones
  - Panic switches
  - Automatic vehicle location
- Legislation
  - Utah's new bus driver fight intervention law



# Tic-Tac-Toe





# QUESTIONS?

Contact:

*Jesus M. Villahermosa, Jr.*

*Crisis Reality Training, Inc.*

*(253) 381-0505*

*Jesus@crisisrealitytraining.com*

*crisisrealitytraining.com*